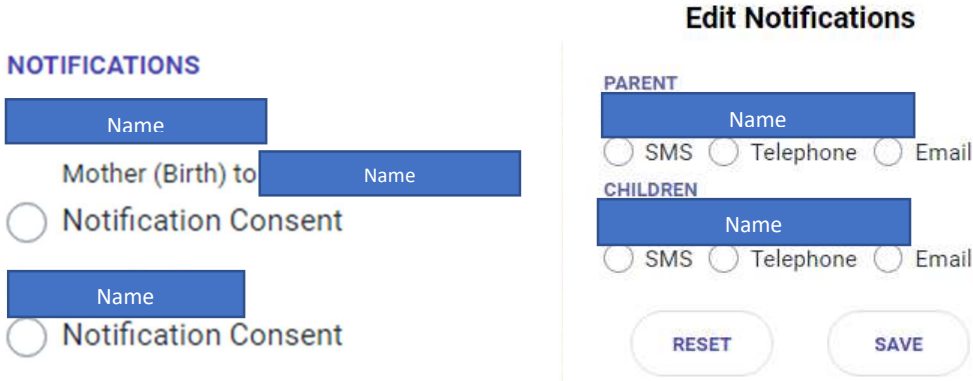

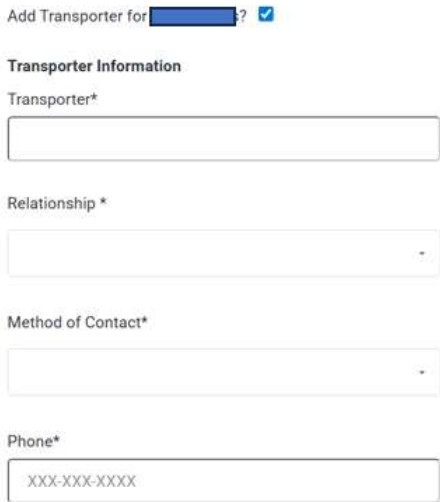



Time2Connect (T2C) – Version 3A Release Notes

IMPLEMENTATION Date: November 2025

Module	Description
<p>Visit Details – New field for preferred method of contact for each participant.</p> <p>User Role: Requester</p>	<p>1. Requesters are required to select the notification consent for each participant and indicate what method of contact participants prefer (phone call, text message, or email). Please note that the child's notification refers to the notification sent to the caregiver.</p> 
<p>Visit Details- Age of child is displayed and a car seat check box is available.</p> <p>User Role: Requester</p>	<p>1. Requesters see the age of the child displayed and have the ability to check the car seat box if one is required for the HSA to transport the child.</p> 
<p>Visit Details- New field for transporter information.</p> <p>User Role: Requester</p>	<p>1. Requesters have the ability to indicate if an individual has been identified to transport the child to/from the visit by checking "Add Transporter for (child's name)." Requesters will need to provide their name, relationship to the child, method of contact for notifications and the phone number or email address.</p> 

Module	Description
<p>Visit Details- New field for locations.</p> <p>User Role: Requester</p>	<p>1. Requesters are required to enter the pick-up and drop-off address for each child, and the visit location. The pick-up and drop-off addresses are needed even if the Monitor will not be responsible for providing transportation. The addresses entered must be the ones suggested by Google maps. When an address is typed, suggestions will be displayed and the requester must select the correct one for each location (no copying and pasting).</p> <div> <div> Pick up Location* <input type="text" value="Enter a location"/> </div> <div> Drop off Location* <input type="text" value="Enter a location"/> </div> <div> Visit Location* <input type="text" value="Enter a location"/> </div> <div> Pick up Location* <input type="text" value="510 s ver"/> <div> <div>510 South Vermont Avenue Los Angeles, CA, USA</div> <div>510 Vermont Street San Jose, CA, USA</div> <div>510 South Drive Mountain View, CA, USA</div> <div>510 S Vermont St Smithfield, NC, USA</div> <div>510 South Verne Street Rockport, TX, USA</div> </div> <p>powered by Google</p> </div> </div>
<p>Visit Information- CSW, SCSW, and Caregiver's information are displayed in the visit tab. The pick-up, drop-off and visit location are also displayed along with additional visit information.</p> <p>User Role: Monitor, Requester, and Coordinator</p>	<p>1. The Info tab has been removed from the Visit page and information is now displayed in the main page. The CSW's and SCSW's name and contact information are displayed. The caregiver's name is also displayed and the phone number can be found under the child's confirmation information. Addresses for pick-up, drop-off, and the visit location are available. Monitors are also able to see the age of the child. Please note that the car seat information is currently being developed.</p> <div> <div> <p>Info</p> <div> <div>Supervising Children's Social Worker</div> <div>Phone</div> </div> <div> <div>Children's Social Worker</div> <div>Phone</div> </div> <div> <div>Caregiver</div> <div>Pickup location</div> <div>Los Angeles, CA</div> <div>Location of visit</div> <div>Age of Juan</div> <div>13 yrs</div> </div> <div> <div>Transportation a</div> <div>Dropoff location</div> <div>Need Car Seat</div> <div><input type="checkbox"/> No</div> <div>Age of Nevaeh</div> <div>14 yrs</div> </div> </div> <div> <div> <div>Child</div> <div>Juan</div> <div>Status</div> <div>Unconfirmed</div> <div>Call:</div> <div></div> <div>DID NOT SHOW</div> <div>CHECK IN</div> </div> <div> <div>Child</div> <div></div> <div>Status</div> <div>Unconfirmed</div> <div>Call:</div> <div></div> </div> </div> </div>

Module	Description
<p>Visit</p> <p>Documentation-Ability to adjust visit start time and date.</p> <p>User Role: Monitor</p>	<p>1. Monitors are able to adjust the visit start time and date after starting a visit. If visits that occurred on previous days are being completed, the date can be changed by clicking on the date and selecting the correct date on the calendar that populates.</p> <div><div><p>What time did the visit start?</p><p>10:55 AM PM</p><p>HOURS MINUTES</p><p>What date did the visit start?</p><p>10/09/2025</p></div><div><p>What time did the visit start?</p><p>10</p><p>HOURS</p><p>What date did the visit start?</p><p>10/09/2025</p></div></div>
<p>Visit</p> <p>Documentation-Provide a reason for cancelling a visit.</p> <p>User Role: Monitor, Requester, and Coordinator</p>	<p>1. Users are required to enter a reason when cancelling a visit.</p> <div><p></p><p>Are you sure you want to cancel this visit?</p><p>All participants will be alerted via e-mail, text message, or robocall that this visit has been cancelled.</p><p>Reason</p><p>Enter cancellation reason</p><p>GO BACK YES CANCEL</p></div>
<p>Visit Editing—Monitors will be able to edit visits. Please consult with your Coordinator</p>	<p>1. Monitors have the ability to edit visits. Currently, more than one visit can be edited, but the logic will change in the future to require the Coordinator’s approval to edit more than one visit; therefore, if you are editing more than one visit, please confirm with your Coordinator.</p>

prior to editing visits.

User Role: Monitor

REQUEST ID

CASE/REFERRAL IDS

VISIT TYPE
Parent

FATHER

CHILD(REN)

AGE

HSA

DATE
10/30/25

TIME
3:30 pm
5:30 pm

LOCATION

EDIT VISIT

- 2. In the visit, select “Edit Visit.”
- 3. Selecting “This visit only,” will edit only the visit you selected.
- 4. Selecting “Edit the following visits,” will edit all future visits.
- 5. Selecting “Edit all visits,” will edit all visits, including past ones.

EDIT VISIT

YOU ARE ABOUT TO EDIT A RECURRING VISIT,
DO YOU WANT TO EDIT THIS VISIT ONLY ?

- ☒ Yes, This visit only.
- ☐ No, Edit the following visits.
- ☐ No, Edit all visits.

CANCEL

SAVE & CONTINUE

- 6. The scheduling window will open where you can edit the day, time, monitor, location, pick-up and drop-off addresses.
- 7. To edit a Monitor, click on the drop down arrow next to the Monitor’s name, the list of all the offices’ HSAs will appear.

✓ Edit Day & Time

Date

10/30/2025

Start Time

03:30pm

End Time

05:30pm

✓ Select Monitor

View Outlook Availability

8. When editing the visit location, enter the new address in the custom location address field.

Choose Location

Location of visit

Custom Location

Custom Location Address

725 S Grand Ave, Glendora

9. Under transportation you can edit pick-up and drop-off locations by entering the new address under custom location.

10. “Same Transportation” means the same person will be pick-up and dropping-off the child.

“Separate Transportation” means one person will be picking-up and another will be dropping-off.

11. By selecting the drop down arrow under Transportation, you can select the Monitor, caregiver, or “Add New” if it is a third party transporting. You will then enter the third party’s information.

Transportation of Children

Pickup

Drop-off

Pickup Custom Location

New Dropoff Location

☒ Same Transportation ☐ Separate Transportation

Transportation

Add New +

Name

Relation

Other

Preferred Contact Method

Cell

Phone #

Scheduling Visits—Transporters’ information identified by the Requester will be prepopulated.

User Role: Coordinator

1. If the Requester has identified someone to transport the child, the transporter’s information will be available for the Coordinator.

In the transportation drop-down menu, if there is a name at the bottom of the list, then the Requester has identified that person as the transporter for the child.

☒ Same Transportation ☐ Separate Transportation

Transportation

Monitor

Other DCFS Staff

Add New +

Ericka Everakes

Drop-off

The person’s information will be prepopulated once their name has been selected from the drop-down.

Transportation

Ericka Everakes

Name

Ericka Everakes

Relation

Aunt/Uncle

Preferred Contact Method

Text

Phone #

777-777-7777

If there is no name listed, then the Requester is also asking for the child to be transported.

Transportation

Monitor

Other DCFS Staff

Add New +

Scheduling Visits—Past visits are able to be scheduled.

User Role: Coordinator

1. Coordinators have the ability to schedule visits in the past as the Calendar can go back days/months.

✓ Choose Day & Time

☐ Recurring ☒ Single Visit

Date

10/31/2025

Str

< September 2025 >

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
✓ 7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4